



Fair Haven Public Schools Chain of Command:

This document is designed to offer you the most effective path to resolving any issue you may encounter with your child's educational experience. Please follow these important steps in our staff hierarchy to ensure your concern is handled in an efficient manner.



On matters involving instruction at your child's school:

1. Classroom Teacher
2. Case Manager if your child has an IEP
3. Principal
4. Superintendent

On matters involving student discipline at your child's school:

1. Classroom Teacher
2. Case Manager if your child has an IEP
3. Dean of Students (*Knollwood Only*)
4. Principal
5. Superintendent

On matters involving student social, emotional, behavioral concerns:

1. Guidance Counselor or Case Manager if your child has an IEP
2. Principal
3. Director of Student Services
4. Superintendent

On matters involving IEP and Special Education services:

1. Case Manager
2. Principal
3. Director of Student Services
4. Superintendent

On matters involving facilities or buildings & grounds:

1. Principal
2. Supervisor of Buildings & Grounds
3. Superintendent

On matters involving school security:

1. Principal
2. Superintendent

On matters involving athletics or extracurriculars:

1. Coach/Advisor
2. Dean of Students (Only applies to Knollwood School)
3. Principal
4. Superintendent

On matters involving Parent Portal access:

1. Coordinator of Innovation, Technology, & 21st Century Skills at: avilesc@fairhaven.edu

Mission Statement

The mission of the Fair Haven School District is to provide a strong academic foundation and to educate, challenge, and inspire students to reach their full potential.